



Decision making depends on the steady flow of relevant information from key data sources inside and outside your healthcare organization.

[Learn More](#)



“Healthcare is sorely in need of innovation that mines operational data to guide in clinical and financial planning. PRNLink.com makes information visible and accessible to the decision makers.”

- Patricia Page LaPenn, CEO

Welcome to the new and improved PRNLink.com!
This document contains a brief introduction to the site and its key features.

To begin, click "Register."



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New User Registration

Create a new account.

Email (* = Required)

Password *

Confirm password *

First Name *

Last Name *

Employer Name *

Phone *

NPI

Tax Id

All users will need to register for a new account.
Provide the required information and click "Register."
Once your registration has been verified, you will
receive an email with a link to activate your account.

When you have an active account, click the "Login" link to access the new PRNLink.com.

Log in

Use your local account to log in.

Email



Password



Log in

[Forgot your password?](#)

[Register as a new user](#)

The new PRNLink.com provides an easy, convenient platform to confirm patient eligibility and employer benefits.

The screenshot displays the PRNLink.com website interface. At the top, a dark navigation bar contains the PRNLink.com logo and several menu items: 'Eligibility & Benefits' (highlighted with a red box), 'Encounters', 'About Us', 'Training', and 'Contact'. A 'Logout' link is visible on the far right. Below the navigation bar, a large blue banner features a process flow diagram with three white circles connected by arrows, labeled 'YOUR DATA', 'OUR PROCESS', and 'YOUR SOLUTION'. Below the diagram, a white text box contains the message: 'Decision making depends on the steady flow of relevant information from key data sources inside and outside your healthcare organization.' A 'Learn More' button is positioned below the text. At the bottom of the banner, there are three small square icons, with the second one being white and the others grey.

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The new site also links to Errors Correction and File Transfer pages. To locate instructions regarding the Errors Correction module, select the Errors Correction tab and then select "Training Guide" in the upper right corner.

The screenshot shows the PRNLink.com website navigation bar with the following items: PRNLink.com, Eligibility & Benefits, Encounters (highlighted with a red box), About Us, Training, Contact, and Logout. A dropdown menu is open under 'Encounters', showing 'Errors Correction' and 'File Transfer'. Below the navigation bar is a blue banner with a process flow diagram consisting of three white circles: 'YOUR DATA', 'OUR PROCESS', and 'YOUR SOLUTION', connected by arrows. Below the diagram is the text: 'Decision making depends on the steady flow of relevant information from key data sources inside and outside your healthcare organization.' and a 'Learn More' button. At the bottom of the banner are three small circles, with the rightmost one filled.

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Under "Eligibility and Benefits," select "Eligibility Lookup" to search for a record.
Use an AMI for the quickest search.

PRNLink.com Eligibility & Benefits Encounters About Us Training Contact

Eligibility Lookup

Eligibility Lookup
Benefits Lookup
EDI Information

AMI: Type an AMI
First Name: Type a first name pattern
Last Name: Type a last name pattern
Day of Birth: mm/dd/yyyy or mm/dd

Submit Clear criteria

Please provide some criteria to search for and submit your query.

Note:

- Alternate Member Identifiers (AMIs) may not be unique
- Members may have more than one coverage

From the Eligibility Lookup results, click the links on the right for more details about benefits.
The first number listed under "Benefits" is the Option ID.

Eligibility Lookup

AMI: First Name: Last Name: Day of Birth:

[Submit](#) [Clear criteria](#)

Results 1 Records

AMI	Member Name	Sex	DOB	PCP Eff	PCP End	Plan Type	Provider Group	PCP Name	Benefits	PCP History
U59674 3259	JIA SUAREZ	F	09/12/1955	02/01/2019	12/31/9999	HMO	OCEANCARE MEDICAL GROUP-CA6	OCEANCARE MEDICAL GROUP-1978 345821- 240 S STANDARD ST	3678 Full Text Most Common	PCP History

The Option ID is a unique set of benefits that you can use in profiling benefits on your system.
Select a category to see the list of copays.

Benefits Abstract Complete

[Home](#) / [Eligibility Lookup \(back\)](#) / Benefits Abstract Complete

OPTION ID: 3192487

Account Number: 32285
Branch Code: POUS
Benefit Plan Eff. Date: 05/01/2020

Account Name: PARTNER MEDIA CORP
Benefit Option Code: HMO
Network ID: CA68

Category: ALL

Category	Benefit Type	Value
OV	PCP_Office_Visit_Copay_Amount_Base	\$20.00
OV	Spec_Office_Visit_Copay_Amount_Base	\$40.00
ER	ER_Copay_Amount	\$100.00
ER	ER_Coinsurance_Percent	
OV	UC_Copay_Amount	\$25.00
OV	UC_Coinsurance_Percent	

From the Eligibility Lookup results page, under "Benefits" (see page 8 of this introduction), select the "Full Text" link to open the Benefits Full Report.

Benefits Full Report

Home / Eligibility Lookup (back) / Benefits Full

Account Number:	2468595	Account Name:	PARTNER MEDUA CORP
Branch Code:	PILS	Benefit Option Code:	HMO
Benefit Plan Effective Date:	TBD	Is this plan ERISA:	Y
Is this plan grandfathered?	N	Network ID:	CA65

Effective Date Filter: 04/01/2020

Benefit Details | Medical Benefits not Covered | Overall Plan Limits | All Benefits

Benefits Details

Abortion-Abortion	Acupuncture-Acupuncture	Advanced Radiological Imaging-Advanced Radiological Imaging	Advanced Radiological Imaging-Doctor's Office
Advanced Radiological Imaging-Emergency Room/Urgent Care Facility	Advanced Radiological Imaging-Inpatient Hospital	Advanced Radiological Imaging-Outpatient Facility	Breast Feeding Equipment and Supplies-Breast Feeding Equipment and Supplies
Breast Reconstruction-Breast Reconstruction	Breast Reconstruction-External Breast Prosthesis	Breast Reconstruction-Surgical Services	Cardiac Rehab Evaluation Services-Cardiac Nutritional Counseling
Cardiac Rehab Evaluation Services-Exercise Assessment	Chemotherapy Treatment - Oral Medications-Chemotherapy Treatment - Oral Medications	Clinical Trials-Clinical Trials	Consumable Medical Supplies-Ostomy Supplies
Consumable Medical Supplies-Other	Consumable Medical Supplies-Oxygen	Contact Lenses/Eyeglasses-Contact Lenses/Eyeglasses	Contraceptive Drugs and Devices - Mail Order-Contraceptive Drugs and Devices - Mail Order

Select any benefit from the Benefits Full Report for more information.

Benefit Information (Advanced Radiological Imaging- ...)

[Home](#) / ... / [Benefits Full \(back\)](#) / [Benefit Info](#)

Benefit:

Advanced Radiological Imaging-Advanced Radiological Imaging

Type:

Advanced Radiological Imaging

Network:

In-network

Description:

Ben Desc: Includes but not limited to MRI, MRA, CAT,and PET scans performed in any setting (inpatient facility, outpatient facility or office).

From the Eligibility Lookup results page, under "Benefits" (see page 8 of this introduction), select the "Most Common" link to open the Benefits Abstract.

Benefits Abstract

[Home](#) / [Eligibility Lookup \(back\)](#) / [Benefits Full](#)

AMI: U9682438521	First Name: RO	Last Name: BIALLEYS	DOB: 09/19/1985
PCP: OCEANCARE MEDICAL GROUP	PCP Eff Date: 02/01/2019	PCP End Date: 12/31/9999	Group: CA14 OCEANCARE MEDICAL GROUP
Account Number: 258763	Benefit Option Code: HMO	Branch Code: PUCS	Network ID: CA418
Benefit Effective Date: 04/01/2020	Plan Type: HMO	ERISA Indicator: Y	Option ID: 318953

MBR Spoken Lang	MBR Written Lang	MBR Rep Spoken Lang	MBR Rep Written Lang
EN	EN	EN	EN

HMO Plan Benefits

Primary Care Physician (PCP) Office Visit:	\$20.00
Specialty Physician Office Visit Office Visits Consultant and Referral Physician Services Surgery performed in Physician's office:	\$40.00

Under "Eligibility & Benefits," select "Benefits Lookup" to find benefits information by account.

The screenshot shows the PRNLink.com website interface. The top navigation bar includes links for PRNLink.com, Eligibility & Benefits, Encounters, About Us, Training, and Contact. A dropdown menu is open under 'Eligibility & Benefits', with 'Benefits Lookup' highlighted by a red box. Below the navigation, the 'Benefits Lookup' page is displayed, featuring a breadcrumb trail: Home / Benefits Lookup (New Query). The main content area contains two input fields: 'Account:' with a text input box containing the placeholder 'Type a account number or name and select from list', and 'Benefits Option Code:' with a dropdown menu containing the placeholder '(optional) Please select an option'. A blue 'Go' button is positioned to the right of the dropdown menu.

The search results show benefits for the account. Select a specific benefit for more information.

Benefits Lookup

Home / Benefits Lookup (New Query) / Benefits Lookup

Account Number:	3207160	Account Name:	HARMONIA SCHOOL DISTHMO
Branch Code:	ACTIVE	Benefit Option Code:	N
Benefit Plan Effective Date:	TBD	Is this plan ERISA:	CA299
Is this plan grandfathered?	N	Network ID:	

Effective Date Filter: 01/01/2021

Benefit Details | Medical Benefits not Covered | Overall Plan Limits | All Benefits

Benefits Details

Abortion-Abortion	Advanced Radiological Imaging-Advanced Radiological Imaging	Advanced Radiological Imaging-Doctor's Office	Advanced Radiological Imaging-Emergency Room/Urgent Care Facility
Advanced Radiological Imaging-Inpatient Hospital	Advanced Radiological Imaging-Outpatient Facility	Breast Feeding Equipment and Supplies-Breast Feeding Equipment and Supplies	Breast Reconstruction-Breast Reconstruction
Breast Reconstruction-External Breast Prosthesis	Breast Reconstruction-Surgical Services	Cardiac Rehab Evaluation Services-Cardiac Nutritional Counseling	Cardiac Rehab Evaluation Services-Exercise Assessment
Chemotherapy Treatment - Oral Medications-Chemotherapy Treatment - Oral Medications	Chiropractic Care (Open Access)-Chiropractic Care (Open Access)	Clinical Trials-Clinical Trials	Consumable Medical Supplies-Ostomy Supplies

Under "Eligibility and Benefits," select "EDI Information."

Benefit Abstract contains a summary of all benefits and a video detailing how to use the spreadsheet.

File Layouts list all the eligibility formats offered by PRNLink.com.

All files are downloaded automatically.

Eligibility And Benefits

- Eligibility Lookup
- Benefits Lookup
- EDI Information**

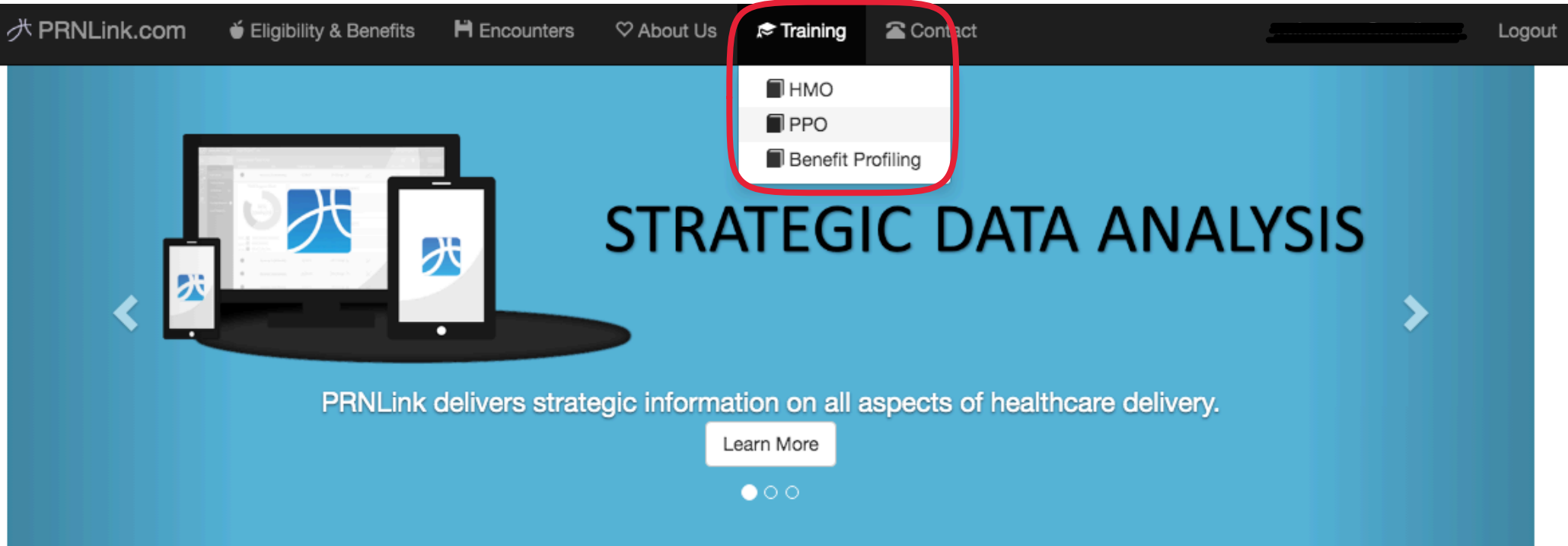
BENEFIT ABSTRACT

- BENEFITS_ABSTRACT_WORKBOOK
- PROFICIENT BENEFITS PROFILING

FILE LAYOUTS

- 1000N
- 834_LAYOUT
- BENEFITS_DATA_DICTIONARY
- CAPITATION_DATA_DICTIONARY
- EZCAP_2019
- H1000E
- H1100EBH
- H1100EBS
- H1200EBSH
- H1200EBSVH

This guide is housed on PRNLink.com under "Training."



The image shows a screenshot of the PRNLink.com website. The top navigation bar is dark with white text for 'PRNLink.com', 'Eligibility & Benefits', 'Encounters', 'About Us', 'Training', and 'Contact'. The 'Training' menu is open, showing 'HMO', 'PPO', and 'Benefit Profiling' options. Below the navigation is a large blue banner with the text 'STRATEGIC DATA ANALYSIS' and 'PRNLink delivers strategic information on all aspects of healthcare delivery.' A 'Learn More' button is centered below the text. The banner also features an illustration of a laptop and two smartphones displaying the PRNLink logo.

PRNLink.com Eligibility & Benefits Encounters About Us **Training** Contact Logout

HMO
PPO
Benefit Profiling

STRATEGIC DATA ANALYSIS

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Learn More

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Thank you for using the new PRNLink.com! Please let us know if you have any questions.

Contact PRNLink.com

Questions?

PRNLink.com understands your business needs. We have been managing 'at risk healthcare' for over 15 years. We will love to help. Call us at (800) 249-9031 or send an email to support@prnlink.com.